

As a consumer, you have a statutory right of withdrawal:

Cancellation

Withdrawal

Subject to the following paragraph, you have the right to revoke this contract within fourteen days without giving reasons.

The right of revocation is excluded for contracts for the delivery of goods that are not prefabricated and for the manufacture of which an individual selection or determination by you is decisive or which are clearly tailored to your personal needs (e.g.: printable luminaires, where you select the photo motif individually).

The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, has taken possession of the goods, or in the case of separate delivery of a single order of several goods, the last goods, or in the case of several partial shipments or pieces of goods, the last partial shipment or the last piece.

To exercise your right of withdrawal, you must inform us

EGLO ASIA SDN BHD

No. 13, Jalan Pelukis U1/46B Temasya 18, Glenmarie
40150 Shah Alam, Selangor Darul Ehsan, Malaysia

Phone: +6016 211 5313

E-Mail: info-malaysia@eglo.com

by means of a clear declaration (e.g.: a letter sent by post or e-mail) of your decision to revoke this contract. You can use the attached model withdrawal form, but this is not mandatory.

To comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the expiry of the revocation period.

Consequences of revocation

If you withdraw from this contract, we shall reimburse you all payments that we have received from you, including delivery costs (with the exception of the additional costs resulting from the fact that you have chosen a different type of delivery than the cheapest standard delivery offered by us), immediately and at the latest within fourteen days from the day on which we received the notification of your revocation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this repayment.

We may withhold reimbursement until we have received the goods back or until you have provided proof that you have returned the goods, whichever is the earlier.

You must return or hand over the goods to us immediately and in any case at the latest within fourteen days from the day on which you inform us of the revocation of this contract. The deadline is met if you send the goods before the expiry of the period of fourteen days.

You bear the direct costs of returning the goods.

The packaging and the purchased goods must be undamaged, the goods must be returned in their original packaging.

Sample withdrawal form

(If you want to cancel the contract, please fill out this form and send it back.)

To:

EGLO ASIA SDN BHD

No. 13, Jalan Pelukis U1/46B Temasya 18, Glenmarie
40150 Shah Alam, Selangor Darul Ehsan, Malaysia

E-Mail: info-malaysia@eglo.com

I/we (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods (*)/ the provision of the following service (*)

Ordered on (*)/received on (*)

Name of consumer(s)

Address of the consumer(s)

Date & signature of the consumer(s)

(only in case of notification on paper)

(*) Delete as appropriate.